Duty to Warn: Text Message Communication

Comprehensive Intervventional Care (CiC) is committed to protecting your privacy. We offer several secure and preferred forms of communication with our staff such as a telephone call and/or encrypted email. While text messaging is very convenient, it is not a secure method of communication, and places any information transmitted in this format at risk of being intercepted by someone who has not been given permission. Text messaging is not Comprehensive Intervventional Care’s preferred method of communication. It is not expected that staff provide their personal cell phone number to our patients. If you request a text message from the staff, it is important that you understand the risk to your personal protected health information.

- I understand that text messages are not a secure form of communication because it lacks encryption.
- I understand that CiC will not be able to know with any certainty whether the message is received by me which could compromise the security of my protected health information.
- I understand that text messages are transmitted over a public network onto a personal telephone and as such are not secure.
- I understand that my telecommunication vendor/wireless carrier may store text messages which may be viewed without my permission.
- I agree to advise CiC if my mobile number changes or if this is no longer in my possession.

**CONSENT**

I, ______________________ (print name) have reviewed and understand the information above. I consent to CiC communicating with me by text message. I understand that CiC staff are not required to release their personal phone number for text message purpose.

**DECLINE**

I, ______________________ (print name) have reviewed and understand the information above. I do not consent to text message communication.

Patient or Legal Representative Signature: ___________________________________________ Date: _______________